

QUALITY POLICY OF «KAZAGROFINANCE» JSC

The quality policy of «KazAgroFinance» JSC is aimed at ensuring the demand of the agro-industrial sector in modern and high-tech technology by providing affordable leasing services, as well as providing quality customer service of «KazAgroFinance» JSC.

Our Mission: technical and technological modernization of the business of the subjects of the agro-industrial complex of the Republic of Kazakhstan.

Vision: «KazAgroFinance» JSC is a partner providing comprehensive customer support in the field of agro-industrial complex using digital solutions.

Quality policy is an indispensable tool in the activity of «KazAgroFinance» JSC and is achieved by the following requirements:

- the compliance of the quality management system with the established requirements and constant improvement of its performance;
- the compliance with the requirements of the legislation of the Republic of Kazakhstan, the implementation and compliance with treaty obligations;
- increased investment in agricultural equipment leasing;
- Improving the availability and quality of services, communication, service and customer service;
- development of the Company’s product line, improvement of leasing services with focus on consumer demand, meeting the expectations and needs of agricultural commodity producers;
- strengthening quality communication with service providers and users, taking into account the interests of all stakeholders.

The Company’s team is directly involved in the development and continuous improvement of the quality management system. It is closely involved in the study, search and implementation of new ideas for the development of services. Managers of all levels clearly defining the tasks of their departments, strive to ensure the achievement of results of their activities in accordance with the strategic goals of «KazAgroFinance» JSC.

The management of «KazAgroFinance» JSC undertakes to follow this Policy, ensuring its understanding and implementation by all employees, as well as for maintaining the quality management system in working condition and its continuous improvement.

